

COVID-19

The well-being and safety of our staff and customers is of paramount importance to us and we are doing everything that we can to play our part in helping to mitigate the spread of Covid-19.

We are following the advice from the government and public health authorities and how best to implement these within in our bricks and mortar store and online services.

We have introduced our own operational procedures and precautions in order to help limit the spread of COVID-19 and to keep our staff and our customers as safe as possible.

OUR CUSTOMERS

Room 26 is founded on an unwavering commitment to providing our customers with an outstanding level of quality and service. In this period of uncertainty, one of the absolute certainties for us is that we will continue to focus on maintaining that high standard to the best of our abilities.

In addition to the precautions that we are taking in store, we want to reassure our online customers that any returned items will be quarantined for 72 hours as a matter of precaution.

We will continue to provide updates on delivery options and timelines for online orders as per usual.

Inevitably, certain elements of our operations may not be as smooth and seamless as they are normally given the exceptional circumstances under which we are operating, so we would like to thank our customers in advance for their patience and understanding.

OUR STORE

In order to keep our staff and customers safe, when we re-open our store on the 15th June 2020, please be reassured that we will be aiming to maintain the highest possible standards of hygiene. Surfaces will be regularly cleaned, touch free hand sanitising stations installed and we have introduced clear guidelines on social distancing and other safety measures within the store.

We want to ensure that your shopping experience will be enjoyable, as well as safe and we look forward to welcoming everyone back !!!